



Services

Premex Courier offers rapid, guaranteed delivery services.

SUPERFLY One hour. Normal hours from 8AM to 6PM.
Cut off at 5PM.

BUZZ Three hours. Normal hours from 8:30 AM to 5PM.
Cut off at 2PM.

TRANQUILLITY Next day before noon in metropolitan zones.
Next day before 5PM in other zones. Call can be placed any time
before 4:30PM. One hour and a half lead time is required for pickup.
Delivery available before 8AM, 9AM or 10:30AM.

You may also choose from a number of special options.

ADDITIONAL WEIGHT All base rates include five pounds at no additional charge and truck calls include a skid of 500 pounds.

CALL BACK If you wish to be notified when no one is available to receive your package, simply chose this option. A Premex representative will call you regarding your additional instructions. Additional delivery charges may apply depending on your instructions.

COD We offer COD delivery and pickup service.

EXTENDED DELIVERY AREA We offer special delivery services outside stipulated delivery areas. Please allow extra time for these trips. Time is calculated at one hour plus 1.5% of distance to be travelled. Example: if distance is 200 km.: $200 \times 0.015 = 3 + 1 = 4$ hours.

INSURANCE We offer insurance on shipments valued at under \$10,000.

LABELLING Too busy to put an address label on every package? We will gladly do it for you for a minimal fee.

NO SIGNATURE REQUIRED This option is offered for when there may be no one to receive your package. The Premex driver then leaves the package at the door. If this option is not requested, the package will be returned to the sender. (Additional charges apply).

OFF-HOUR DELIVERY Off-hour delivery is offered after 6pm and before 8am during the week, and on weekends and holidays.

REDIRECT If no one is available to receive your package and you requested a CALL BACK, you may conveniently redirect the delivery to a second address.

RENDEZ-VOUS We will gladly make a delivery at a specific time on appointment during regular working hours.

RUSH PICKUP Offered for those requiring pickup in less than the stipulated delay.

SPECIAL HANDLING This service allows you to send skids to any location without a loading dock. Skids will be manually unloaded box by box.

SPECIAL REQUESTS For deliveries requiring time restrictions but not qualifying as appointment calls.

TAILGATE Tailgate trucks are available upon request.

WAITING TIME If your package is not ready when our driver arrives, we will gladly wait for up to 5 minutes at no extra charge. If you wish our driver to wait longer, a per minute fee will apply.